

Special Topics in the Psychology of Conflict: High Conflict Cases

Special Topics in the Psychology of Conflict: High Conflict Cases is an interactive course designed to enhance the tool kit of the conflict resolver in handling those cases that simply seem impossible to resolve. Using insights from cognitive and social psychology, neurocollaboration, and communication theory, the trainers look at those dynamics and personalities that stymie even the most experienced of mediators. Bill Eddy, LCSW and JD, and author of four books on high conflict personalities will prepare students for these dynamics, assist them in identifying the five personality patterns, and provide tools to manage the cognitive distortions of high conflict personalities. Professor Blondell, will use insights from working in a Clinical setting with both pro se populations to examine current issues in dispute resolution including the psychology of ethical fading, moral disengagement, and deception. The trainers bring a lens of nuance and sophistication to examine the most difficult cases, theirs and yours.

What you will learn:

- What is personality, and an overview of 5 high conflict personality patterns
- Identification of patterns of behavior in high conflict cases, and ways in which to manage those patterns
- Develop skills to address High Conflict Personalities including BIFF Responses and EAR Statements
- Exposure to the psychology of ethics, including moral disengagement and ethical fading.
- The psychology and science of deception.