

STEPHANIE BELL BLONDELL, J.D.

206-234-4491 | stephanie.blondell@pepperdine.edu | linkedin.com/in/stephanie-blondell

CURRICULUM VITAE

EDUCATION

University of Washington School of Law, Juris Doctor Degree, June 1996

- Moot Court Honor Board, Public Interest Law Association, Commencement Speaker.

Brown University, Bachelor of Arts, American Civilization, With Honors, May 1992

- Senate Youth Scholarship recipient, Presidential Public Service Fellowship, Excerpt of Honors Thesis published in national journal.

PROFESSIONAL TEACHING EXPERIENCE:

Pepperdine School of Law, Straus Institute of Dispute Resolution	In order
Assistant Professor of Law and Practice, Associate Director Straus Institute of Dispute Resolution.	January 2016 to present

Director of Clinic and Master of Dispute Resolution Program
Associate Professor of Law and Practice
Professor of Law and Practice, Faculty Director

Pepperdine School of Law, Straus Institute of Dispute Resolution	August 2012 to Jan. 2016
Assistant Professor and	
Assistant Director, Straus Institute of Dispute Resolution	

Pepperdine School of Law, Straus Institute of Dispute Resolution	February 2010 to Fall 2012
Adjunct Faculty, Mediation Theory and Practice	
Faculty, Mediating the Litigated Case	

University of Washington Executive Master's in Public Affairs, Evans School	2003 - present
Lead Faculty, Negotiations	
▪ Negotiations and Conflict Resolution (4 credit course): lead faculty (2005 to present); contract Instructor (2003-2004).	
▪ Leadership & Integrity: contract instructor (2003-2005, 2011).	
▪ Organizational Culture: contract instructor (2006-2008).	

University of California at Santa Barbara	Spring 2010
--	--------------------

Mediation and Dispute Resolution Certificate Program Lead Faculty, Negotiations

- Dispute Resolution Certificate (3-credit course) in Extension Program.

Seattle University School of Law**Summer 2006 – Fall 2007****Adjunct Faculty, Alternative Dispute Resolution**

- ADR topics included Role of the Lawyer, Client Counseling, Negotiations, Mediation and Arbitration.

Cascade Center for Public Service,**2005-2009****University of Washington, Evans School of Public Affairs Instructor, Conflict Resolution**

- Leadership Academy instructor for mid-career professional students.

PROFESSIONAL PRACTICUM/SUPERVISION EXPERIENCE:**King County Dispute Resolution Program, Seattle****March 1998-September 1999****Program Manager**

Clinical Supervisor: Supervised 150 volunteer mediators serving 14,000 people a year in small claims court and community mediation. Supervised 25-30 office conciliators and mediators weekly on case development and conflict resolution skills. Supervised Court Leads who convened over 25 small claims court mediators weekly. Provided feedback to mediators-in-training; advised on ethical practice issues.

King County Alternative Dispute Resolution Program**2003-2012****Inter-Local Conflict Resolution Group, Seattle Assistant Manager and Mediator**

More than 9 years co-directing day-to-day operations of an internationally recognized leader of alternative dispute resolution. Heighten visibility of the Straus Institute – design and deliver over 75 local, national, and international tailored ADR presentations, courses, and training sessions.

- Create powerful, compelling courses and training that promote interactive, rigorous online and on-ground instruction for diverse dispute resolution learners.
- Lead Faculty, *Mediation Clinic & Psychology of Conflict Communication* – teach/advise more than 150 students per semester.
- Design innovative teaching and mentorship strategies that nurture student metacognitive awareness, perspective-taking, and awareness of emotions and motivations that influence mediators and clients.
- Mentor ADR students to support exploration of current and emerging ADR career pathways.
- Guide and shape Straus Institute mission, policies, and goals to ensure alignment with Institute vision, ADR profession, stakeholder needs, and diversity, equity, inclusion priorities.
- Demonstrate high level of discretion and adherence to sensitive, confidential information on a daily basis.

Center for Conflict Resolution, Los Angeles, WA**12/2014 – Present****Board President****Board Treasurer**

- Lead largest court-annexed community mediation program in the country in mission/vision/values; maintain sufficient financial reserves; consult on operational controls; develop meeting agendas and chair all Board meetings; build and maintain relationship with judges and bench officers, members of the Board, County contractors, and community partners.

PROFESSIONAL MEDIATION AND PROGRAM MANAGEMENT EXPERIENCE:**King County Alternative Dispute Resolution Program –****Inter-Local Conflict Resolution Group, Seattle, WA**

05/2003 – 05/2012

*Manager - Mediator**Assistant Manager - Mediator*

- Mediated labor/management disputes including grievance, contract, collective bargaining and impasse. Chartered and facilitated labor/management committees and Employee Involvement Committees.
- Supervised 100+ volunteers in Tri-County Intergovernmental labor/employment/ public policy mediation program. Developed marketing plans, performed budget function and control, recruited mediators. Served as liaison to multiple municipalities, labor community, County Council, and Executive Office.
- Mediated range of disputes including personality conflicts, complex discrimination cases, grievances, wage and working conditions, unfair labor practices, impact bargaining, collective bargaining agreements, citizen-government disputes, and complex multi-party public processes.
- Served as designer, trainer, and lead facilitator of 48-hour Basic Mediation Training. Designed and executed over 30 other training programs for employees, managers, unions, and mediators. Supervised 100+ volunteers (lawyers, law students, non-lawyers) in clinical mediation practicums/state certification.

City of Seattle Alternative Dispute Resolution Program, Seattle, WA

10/1999 –

05/2003

Coordinator

- Designed and delivered, from concept to completion, City's interest-based ADR Program. Established, lead, and managed 3 day Labor/Management Design Team Workshop to model collaborative processes, educate stakeholders, and develop specifics of Program.
- Advised Citywide Labor/Management (L/M) Committee in conflict resolution. Successfully guided effort to incorporate mediation into collective bargaining contracts. Administered mediation contract language. Convened grievance mediation. Convened civil rights mediation.
- Managed City's ADR Program. Grew Program from 0-400 employees in two years. Maintained records and statistical database; performed reporting analysis. Developed program goals, mission, objectives & marketing plan. Crafted enabling ordinance legislation establishing ADR Program and successfully lobbied City Council for adoption. Lobbied at state level for UMA and changes to Public Disclosure Act and Record Retention Act.

King County Dispute Resolution Center, Seattle, WA

09/1998 – 10/1999

Program Manager

- Managed day-to-day operations and caseload of a large community conflict resolution program (150 volunteer mediators serving 14,000 people a year.) Administered dynamic court mediation program serving 9 divisions of the King County District Court; served as liaison to judges. Supervised mediators on ethical and practice issues.

AWARDS, & HONORS: International Academy of Mediators, Honorary Fellow | President's Award, Southern California Mediation Association 2021 | L. Randolph Lowry Award, Southern California Mediation Association, 2023 |

PRESENTATIONS, LECTURES AND PUBLICATIONS:

2025-2026

- Author, "The Amygdala in the Mediation Room: Why Rational Lawyers Can Make Irrational Deals," Riverside Lawyer Magazine, June, 2026.
<https://riversidecountybar.com/Documents/Magazine-2026/Riverside-Lawyer-Magazine-June-2026-volume-76-6.pdf>
- "What Attorney Mediators Need to Know About ABA Formal Ethics Opinion 518" for the ABA Standing Committee on Ethics and Professional Responsibility. Over 300 online participants.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-what-attorney-mediators-need-to-know-ethics-opinion-518-aba-dispute-resolution.htm>
- Panelist, "Charting a Purposeful Path for Women Litigators: Advancing Practice and Leadership in ADR" at the 2026 Women in Litigation CLE Conference. Jersey City, New Jersey, February 2026.
- Presenter, "Equipping the Dispute's Attorney for Mediation: Exploring Practical and Theoretical Considerations for Mediation Advocacy." Pre-Program 4-hour Practicum for the American Bar Association, The Forum on Construction Law. Dana Point, California. February 2026.
- Presenter, "The Psychology of the Deal: An Exploration for Mediators," Riverside County Bar Association. April 23, 2026. /2-day training
- Presenter, "When Good Mediators Make Bad Decisions," for the State Bar of Michigan ADR Section Spring Speakers Series, 3-Hour Presentation, March 2025.
<https://law.pepperdine.edu/surf-report/inside-straus/?page=1&tags=>
- "Mediator Proposal Bootcamp: A 'How To' for Mediator Proposals," American Bar Association Dispute Resolution Spring Conference, May 2025.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-mediator-proposal-bootcamp-aba-dispute-resolution-conference-224.htm>Panelist
- Lead Trainer, Maryland Public Policy Conflict Resolution Fellows Program, June 2025
<https://law.pepperdine.edu/surf-report/inside-straus/?page=7&tags>
- Panelist, Dispute Resolution Law Journal Symposium, "Bridging Belief and Neutrality: Mediator Identity in Faith-Based Communities," Fall 2025
<https://law.pepperdine.edu/surf-report/posts/dispute-resolution-law-journal-symposium-mediator-identity-2025.htm>

- "The Question is the Answer: Asking Questions in Commercial Mediation" for the annual Advanced Mediation Training for the United States District Court, Central District of California, Panel of Mediators. The mediation training, titled "Truth, Timing and the Emotional Tightrope," was held on June 14, 2025.
- "Best Practices in Trauma-Informed Legal Education" at the ABA Section of Dispute Resolution Conference in Chicago, Illinois. With Retired Asst. Chief and Pepperdine Adjunct Sandy Jo MacArthur, MDR, PSyD. April 2025
- Presenter, "Communication Strategies in High Conflict Case " March 2025, 2024 State Special Education Local Plan Area ADR Conference
<https://2025selpaadrconference.sched.com/event/1vSuz/communication-strategies-in-high-conflict-cases>
- Presenter, LEDR Workshop 2: Facilitating Class Discussion on Emotionally Charged Issues, February 24, 2025.

2023-2024

- Plenary Speaker, "When Good Mediators Make Bad Decisions: A Look at Ethical Fading in Mediation," Idaho Mediation Association, September 2024 <https://www.idahomediationassociation.org/event-5794009>
- Presenter, "Re-teaching Interest Identification: A Taxonomy for the Litigated Case" for the Tennessee Association of Professional Mediators. "September 2024.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-reteaching-interest-identification-tennessee-professional-mediators.htm>
- Presenter, "Mistakes Mediators Make," for the State Bar of Michigan ADR Section, September 2024.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-mistakes-mediators-make-state-bar-michigan-adr-conference.htm>
- Keynote Speaker, "Client Centric Mediation: New Challenges, Perspectives and Strategies," International Academy of Mediators Annual Conference, Seattle, WA, May, 2024
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-client-centric-mediation-international-academy-mediators.htm>
- Plenary Speaker, "Lessons from the World of Clinical Mediation: Skills Building Drills for Mediators," Idaho Mediation Association, October 2023 <https://law.pepperdine.edu/surf-report/inside-straus/?page=4&tags=>
- Closing plenary session at the Southern California Mediation Association (SCMA) Annual Conference 2023. The symposium, titled "The Inspiration Intervention."
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-inspiration-intervention-southern-california-mediators-annual-conference.htm>
- Presentation, "Mediation Advocacy in High Conflict Cases" for the San Fernando Valley Bar Association, August 28, 2023.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-tamara-lopez-mediation-advocacy-san-fernando-valley-bar.htm>
- Panelist, "Beyond the Pandemic: A Community Conversation on Improving ADR Teaching American Bar Association Dispute Resolution Spring Conference, May 10, 2023.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-beyond-pandemic-adr-teaching-aba-dispute-resolution-conference.htm>

- Presenter, “When Good Mediators Make Bad Decisions: A Look at Ethical Fading in Mediation” for the Maryland Bar Association Alternative Dispute Resolution Section’s Spring Training Seminar. April 24, 2024.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-speaks-ethical-decision-making-maryland-bar-association-spring-2023.htm>
- Speaker, “What is Neutral, anyway?” Statewide ADR Conference for Special Education, San Diego CA, October 2023.
- Presenter, “Lessons from the Life and Career of Abraham Lincoln for Today’s Problem Solvers and Resolvers of Conflict,” for the State Bar of Arizona Convention, Tucson, July, 2023.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-lessons-life-career-abraham-lincoln-state-bar-arizona-convention-2023.htm>
- Speaker, with Judge Alex Williams, “New Mediator Mistakes: Learning from the World of Clinical Education,” Central District Court Advanced Mediation Training, June, 2023
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-new-mediator-mistakes-central-district-california-mediation-training-2023.htm>
- Lead Trainer, Maryland Public Policy Conflict Resolution Fellows Program, May 22-23, 2023
<https://law.pepperdine.edu/surf-report/inside-straus/?page=7&tags=>

2022-2023

- Training, “Advanced Mediation Theory and Practice,” to the Nevada Dispute Resolution Coalition, on-site, Reno, Nevada, November 2022.
- Keynote, “Paradigm Shifts During the Pandemic,” and plenary entitled, “Speediation,” for the U.S District Court, Western District of Missouri. Moderator of closing panel, “Micro-aggressions in Mediation.” In-person training, St. Louis, MO. October 2022.
- Keynote address and plenary session at the Utah Council on Conflict Resolution (UCCR) 24th Annual Symposium. The symposium, titled “Inclusion, Diversity, Equity, ADR,” May 2022, University of Utah S.J. Quinney School of Law
- Keynote address to 2022 SELPA ADR Conference, over 600 registered attendees, March 2022.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-keynote-address-2022-selpa.htm>
- Presentation, “Race, Policing and ADR Design,” at the The Ohio State Moritz College of Law, on-site, March 2022.
<https://law.pepperdine.edu/surfreport/posts/professor-stephanie-blondell-presents-race-policing-ohio-state-university.htm>
- Presenter, “Mediate Outside the Lines: A Deep Dive into Bold and Brash Moves,” American Bar Association online conference for the Section on Dispute Resolution. April, 2023.
- Presentation to Beverly Hills Bar Association on Gender and Negotiations, February 2022.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-gender-intelligence-beverly-hills-bar.htm>
- Trainer, one-day training for Wilkie Farr new associates, “Women and Negotiation Effective Negotiations Training,” San Francisco California. Wilke Farr. Fall 2022.

- “Best Practices in Civil Harassment Mediation,” for the staff and volunteers of the Center for Conflict Resolution, Summer 2022.
- Speaker, “Legal Advice, Legal Information, Legal Fiction: Rethinking Mediation Table Skills with Pro Se Litigants,” AALS Works in Progress Conference, University of Oregon School of Law, Eugene, in person, October 2022.
- Speaker, “Succession Planning and Dispute Resolution,” NAST (National Association of State Treasurers) DEPCOS Caucus Meeting. Online, December 2022.
- Presenter, State SELPA, Utilizing Human Potential in ADR and Special Education Conference. Day One: “Asking Questions of Inquiry and Impact.” Day Two & “Scrubbing the Question.” In-person, Sacramento, CA. Feb 2023
- Day 1 and Day 2 Keynote address to 2023 SELPA ADR Conference, over 900 registered attendees, March 2023. “Scrubbing the Question: Crafting Questions to Create Impact and Break Impasse,” “What is Impartiality, Really?” and “The Role of the Internal Neutral: Making an Oxymoron, Peaceful.”
https://law.pepperdine.edu/surf-report/posts/strauss-faculty-members-speak-statewide-adr-conference-special-education2023.htm?utm_medium=email&utm_source=sfmc_sol_comm&utm_campaign=surf-report&utm_content=daily
- Keynote address to 2022 SELPA ADR Conference, over 600 registered attendees, March 2022.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-keynote-address-2022-selpa.htm>
- Presentation, “Race, Policing and ADR Design,” at The Ohio State Moritz College of Law, on-site, March 2022.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-race-policing-ohio-state-university.htm>
- Presentation to Beverly Hills Bar Association on Gender and Negotiations, February 2022.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-gender-intelligence-beverly-hills-bar.htm>

2020-2021

- Panelist, Brazilian National Bar's Superior School of Advocacy (ESA), April 4, 2021 with Professor Andre Gomma.
- Keynote Presentation to the Maryland Alternative Dispute Resolution Conference, “Advanced Mediation Training: Reality Testing Around The Grid,” December 2021.
- Presentation to the San Fernando Valley Bar, Estate Planning Section, July, 2021.
<https://law.pepperdine.edu/surf-report/posts/professor-stephanie-blondell-presents-the-psychology-of-conflict-san-fernando-valley.htm>
- “Psychology of Conflict,” presented to the LA County Superior Court, Family Law Division, Mediators and Facilitators, California Endowment, February 7, 2020.
- “Skillful Negotiation,” AIPLA Women in IP Breakfast, Keynote (originally scheduled as a Conference in DC, rescheduled to online.) October 29, 2020.
- “Ethical Issues in ADR-- A Year in Review 2020” Southern California Mediation Association, January 23, 2020.

- Moderator, Straus Symposium on 'ADR at the Roots: Exploring Diversity and Equity in the Field.'" April 23, 2021.
- Panelist, ABA "A Day of Conversation Panel," April 27, 2021.
- Plenary Speaker, "From Traditionalists to Gen-Z: How can we understand and effectively work together?" National Association of State Treasurers, (originally scheduled for San Diego, CA, moved to Online.) October 22, 2021.
- Secured but canceled, State Bar of New Mexico Annual CLE Conference, keynote, June 19th, 2020 (canceled COVID)
- Speaker, Santa Monica Chamber of Commerce and City of Santa Monica Town Hall, "Using Mediation to Resolve Disputes," online October 20, 2020.
- Speaker, Santa Monica Landlord and Tenant Forum, online October 2020.
- Panelist, "Building Trust Through Accountability and Transparency with the Community, Auditors and Police" at the Accountability & Transparency in Law Enforcement: Shaping New Beginnings Conference. November 12, 2020.

2019-2018

- "Settlement Strategies," presented at EEOC Mediator Award Ceremony, November 19, 2019, Los Angeles.
- "Advanced Communication Techniques," US Central District of California Advanced Mediation Training, December 4, 2019, Los Angeles.
- "Breaking Impasse," Probate and Mental Health Institute, October, California Judicial College, October, 28-30, 2019, Orange County.
- Plenary Speaker, "The Power of Narrative; Mediator as Storyteller," Federal Judicial Center 2019 Workshop for Federal Court Mediators, September 11-13, San Diego, CA.
- Presenter, "The Unauthorized Practice of Law: Lessons from the Pro Pers," Southern California Mediation Association 2019 Family Law Institute, Santa Ana, July 8, 2019.
- Plenary Speaker, "Inter-generational Conflict Resolution: Managing Risk," National Institute of Public Finance, July 17, 2019, Malibu, CA, Graziadio School of Business.
- Panelist, "Clinics, Service and Outreach," Appreciating Our Legacy and Engaging Our Future Conference: An International Conference for Dispute Resolution Teachers, Scholars and Leaders. Pepperdine, Malibu, CA, June 2019.
- Speaker and Moderator "Mediator Self-Awareness and Unconscious Cultural Bias," International Academy of Mediators Conference, Banff, Canada, June 1, 2019.

- Speaker, “When Good Mediators Make Bad Decisions: A Look at Ethical Fading in Mediation,” Winter Ethics Workshop, Southern California Mediation Association, January 2019, West LA Pepperdine Campus.
- Trainer and Course Developer, “Advanced Negotiations: Skills and Drills,” Office of Administrative Hearings, Administrative Law Judges Conference, Santa Ana, CA. February 26, 2019.
- Moderator and Panelist, “Civil Rights Mediation: An Insider’s View of Mediation LAPD Officer Civil Rights Violation Cases,” Pepperdine-Straus Inn of Court, January 17, 2019, West LA.
- Plenary Speaker, “The Power of Narrative; Mediator as Storyteller,” Federal Judicial Center 2019 Workshop for Federal Court Mediators, September 11-13, San Diego, CA.
- Presenter, “The Unauthorized Practice of Law: Lessons from the Pro Pers,” Southern California Mediation Association 2019 Family Law Institute, Santa Ana, July 8, 2019.
- Plenary Speaker, “Inter-generational Conflict Resolution: Managing Risk,” National Institute of Public Finance, July 17, 2019, Malibu, CA, Graziadio School of Business.
- Panelist, “Clinics, Service and Outreach,” Appreciating Our Legacy and Engaging Our Future Conference: An International Conference for Dispute Resolution Teachers, Scholars and Leaders. Pepperdine, Malibu, CA, June 2019.
- Speaker and Moderator “Mediator Self-Awareness and Unconscious Cultural Bias,” International Academy of Mediators Conference, Banff, Canada, June 1, 2019.
- Speaker, “When Good Mediators Make Bad Decisions: A Look at Ethical Fading in Mediation,” Winter Ethics Workshop, Southern California Mediation Association, January 2019.
- Trainer and Course Developer, “Advanced Negotiations: Skills and Drills,” Office of Administrative Hearings, Administrative Law Judges Conference, Santa Ana, CA. February 26, 2019.
- Moderator and Panelist, “Civil Rights Mediation: An Insider’s View of Mediation LAPD Officer Civil Rights Violation Cases,” Pepperdine-Straus Inn of Court, January 17, 2019, West LA.
- Keynote Presenter, “The Science of Persuasion: The Story,” Munger Tolles Annual Retreat, Ritz Carlton, Laguna Niguel, September 22, 2018.
<https://lawcomm.pepperdine.edu/professor-blondell-presents-on-the-science-of-persuasion-the-story/>
- One of three Plenary Presenters, Pepperdine’s Faculty/Staff Women's Advisory Board Conference entitled Living Your Calling, “Everyday Negotiations,” April 24, 2018
<https://lawcomm.pepperdine.edu/professor-blondell-presents-at-pepperdine-faculty-staff-womens-advisory-board-conference/>
- Presenter, International Academy of Mediators Webinar, “He Said; She Said: A Mediator’s Approach to Memory Errors,” August 22, 2018.
<https://lawcomm.pepperdine.edu/professor-blondell-presents-iam-mentee-webinar/>

- Keynote Presenter, “When Good Mediators Make Bad Decisions: A Look at Ethical Fading in Negotiations,” 41st Annual Collective Bargaining Conference, Labor Employment Relations Association, LERA, Seattle, WA, April 3-4, 2018, 500 attendees.
<https://lawcomm.pepperdine.edu/stephanie-blondell-speaks-at-collective-bargaining-and-arbitration-conference/>
- Speaker, “Negotiating at Work,” Advancing Women in Leadership Conference, Azusa Pacific University, March 5, 2018.
- Session Presenter, “Negotiation Skills and Drills,” 41st Annual Collective Bargaining Conference, Labor Employment Relations Association, LERA, Seattle, WA, April 3-4, 2018
- Presenter, “Negotiation and Money: The Two Taboos,” to Ellevest, “an organization collaborating to change the nature of business from the inside out by investing in women.”
<https://lawcomm.pepperdine.edu/professor-blondell-presents-at-ellevest/>

2017-2010

- Presenter, “The Ten Trial Commandments,” The Women Advocate Annual Meeting, Sponsored by the American Bar Association Section on Litigation Women Advocate Committee, Kansas City, MO, November 2016.
- Keynote Presenter, “Conflict Resolution and Law Enforcement,” Office of Constitutional Policing Training Day, Los Angeles Police Department, October 2016.
- Lead Trainer, “Advanced Conflict Resolution Skills,” Los Angeles Police Department, Hollywood Division, Leadership Team Meeting, Paramount Pictures, November 2016.
- Presenter, “When Good Mediators Make Bad Decisions: A Look at Ethical Fading in Mediation,” “Gender Intelligence in Negotiations: Tips for Everyone,” Northwest Alternative Dispute Resolution Conference, Seattle, WA, March 2017.
- Presenter, “Playing to Win: The Art and Power of Negotiation,” Cohn Reznick Executive Women’s Leadership Forum, Los Angeles, CA, June 2, 2016.
- Presenter, “Negotiations: 101: Salary Negotiations,” Graduate School of Business, Graduate School of Education and Psychology, and School of Law Alumni event, May 2016.
- Presenter, “Gender Intelligence: The Male and Female Brain,” Women’s Life Long Leadership Forum, Graduate School of Education and Psychology, Pepperdine University, May 2016.
- Presenter, “Negotiation Skills and Advancing Your Worth,” Women in Leadership in Higher Education Conference, Pepperdine University, March 7, 2016.

- Trainer, "Conflict Resolution for Law Enforcement Listening Session," Los Angeles Police Department, January 2016.
- Lead Trainer, "Conflict Resolution for Law Enforcement: Command Officers," Los Angeles Police Department Leadership Team, 2-day trainings, November 2016, December 2016, February 2017, ongoing to present.
- Trainer, "Public Sector Dispute Resolution: Skills and Drills," Professional Skills Training, Maryland and Malibu, March 2015, June 2016.
- Presenter, "Interest-Based Negotiations in Bargaining," Teamsters 177, Seattle WA. October 2015.
- Presenter, "Conflict Resolution for Supervisors," Department of State, Public Health Division, Long Beach, CA, October 2015.
- Lead Trainer, Designer, "Women's Negotiation Academy," Malibu and West LA, 2014- present.
- Lead Trainer, Mediating the Litigated Case, Sections, Washington, D.C., 2013-15, Malibu 2014-2015.
- Trainer, "Negotiation Skills in Collective Bargaining," Southwest Airlines, Dallas, TX, January 2015 & 2016.
- Presenter, American Bar Association Women in Litigation Section, Salary Negotiations Break Outs, Chicago, Illinois, Oct. 2015.
- Presenter, "Conflict Management Leadership," Command Development Academy, Los Angeles Police Department, Oxnard, CA, June, 2015.
- Presenter, "Not Gender Neutral: Mediation Advocacy and Gender," American Bar Association, Section on Dispute Resolution Conference, Seattle, WA, March 2015.
- Lead Trainer, Mediating the Litigated Case for the State Administrative Tribunal Administrative Law Judges, Perth, Australia, March 2015.
- Presenter, "Reality Testing: The Micro and the Macro," King County Bar Association, ADR Section, Seattle, WA, March 2015.
- Presenter, "Public Sector Negotiations Skills" (National University Program) & Presenter "Providing Common Ground: Promoting Civil Discourse on Divisive Issues," National League of Cities, Congress of Cities Conference, Austin, TX, November 2014.
- Presenter, International Academy of Mediators, "Women Are Crazy Because Men are Stupid and Other Gender Issues," Chicago, IL, October 2014.
- Plenary Presenter, "An Opening Plenary on Closing the Deal," King County ADR Negotiations Nuts and Bolts Conference, October 17, 2013. Additional Presentation, "Women and Negotiations."

- Trainer, “Workplace Conflict Resolution Skills,” Department of Labor, San Francisco, CA, September 25-26, 2014.
- Presenter, “Advanced Negotiations: Skills, Strategies, and Ethics,” Federal Dispute Resolution Conference, San Francisco, CA, July 2014.
- Lead Trainer, “Conflict Resolution for Supervisors,” Seattle Fire Department, June 12, 2014.
- Presenter, International Academy of Mediators, “Stealth Empathy for the Commercial Mediator,” Santa Monica, May 2014.
- Presenter, “Storytelling as a Mediator Intervention,” American Bar Association, Section of Dispute Resolution Annual Spring Conference, Miami, Florida, April 2014.
- Presenter and Moderator, “Resolution Techniques for Discrimination Matters,” Southern California Mediations Association Employment Institute, May 20, 2014.
- Presenter, “He Said, She Said: A Mediator’s Approach to Memory Errors,” and Moderator of Panel, “The Scrivener’s Dilemma: Mediators Who Draft Settlement Agreements (WSBA Advisory Opinion 2223),” Northwest Alternative Dispute Resolution Conference, Seattle, WA, April 2014.
- Lead Trainer, Mediating the Litigated Case, Kampala, Uganda, March 2014
- Presenter, “Women and Negotiations: Skills of Effective Negotiators,” Women Lawyers Association of Los Angeles, Luncheon Speaker Series, July 2013.
- Presenter, “Negotiating a Compensation Package,” Women in Hollywood: 100 Years Negotiating the System, Straus Institute for Dispute Resolution, November 2013.
- Plenary Speaker, “Workplace Mediation: Where Are We Now?” Federal Executive Board Annual Conference, Seattle, WA, April 30, 2013.
- Lead Trainer, “Mediating Advocacy,” University of Tbilisi, three-day training, Tbilisi, Republic of Georgia, March 2013.
- Lead Trainer, “Conflict Resolution and Emotional Intelligence,” King County, Seattle, WA, multiple trainings 2010-2012
- Lead Trainer, “FrontRunners: Conflict Resolution, Change Management and Leadership,” King County, 2 day training, 800 employees trained 2010-2012.
- Lead Trainer and Designer, “Mediation Training,” (48-hour training co-sponsored by the King County ADR Program and the Federal Mediation and Conciliation Service), Yearly, or twice a year, 2003 through 2011.
- Plenary Moderator and Presenter, “The Changing Landscape of Labor Relations Law,” Washington Public Employees Labor Relations Association Annual Conference, September, 2011.

- Presenter, “Apology in Negotiations,” 4th Annual Negotiations Nuts and Bolts Conference—Influencing Our New Normal, King County ADR Program, October, 2011.
- Presenter, “The Art and Science of Apology,” Mediation as a Cost Savings Technique, CLE presented by The Seminar Group, September, 2011.
- Presenter, “Confidentiality and Mediation Ethics,” Bellevue Neighborhood Mediation Program, Parent Teen Basic Mediation Training, 2010. (Annually, 2000-2010.)
- Contract Trainer, “Conflict Resolution and Emotional Intelligence,” Association of Public Sector Management Training Series, 2010.

2000-2009

- Presenter, “A Decade of Success: How We Built Labor Management Cooperation in Seattle on a Shoestring,” 14th Annual Labor Management Conference, Federal Mediation and Conciliation Service, Washington, D.C., June, 2008.
- Judge, Mediation Advocacy Competition, ABA Dispute Resolution Conference, Seattle WA, 2008.
- Presenter, “Systems Design for Conflict in the Workplace,” American Society for Training and Development, Seattle Chapter Meeting, June, 2008.
- Presenter, “When Race IS the Issue,” King County ADR Program/ Interlocal Conflict Resolution Group Advanced Mediation Training, 2008.
- Presenter, “Interest-Based Mediation in the Workplace,” Pierce County Supervisors Conference, 2008.
- Author, “Mediation Settlement Options,” RESOLVE, Interlocal Conflict Resolution Group Newsletter, September, 2008.
- Presenter, “Stages of Spiritual Growth: A Paradigm for Conflict Resolution,” 21st Annual Oregon Mediation Association Conference, Portland, OR, & 16th Annual Northwest ADR Conference, Seattle, WA, 2007.
- Presenter, “Interest-Based Mediation,” Fee Based Mediation Program, Washington State Bar Association sponsored CLE, Seattle, WA, 2006.
- Author, “Uniform Mediation Act: Washington Enacts New Mediation Statute,” RESOLVE, Interlocal Conflict Resolution Group Newsletter, January, 2006.
- Contract Trainer, “Discursive Meditation in Mediation,” Federal Executive Board Annual Conference, Portland, Oregon, 2006.

- Presenter, “Co-Mediation,” CLE presented by Washington State Trial Lawyers Association Legal Education Seminars, 2006.
- Trainer, “Skillful Negotiations” & “Interest-Based Negotiations” for over twenty joint labor/management bargaining teams including SEIU, Teamsters, IFPTE & AFSCME, 2003-current.
- Presenter, “The Power of Apology,” King County Bar Association, Alternative Dispute Resolution Section CLE, 2006.
- Presenter, “Intent-Impact Grids,” King County Bar Association, Alternative Dispute Resolution Section CLE, April, 2005.
- Contract Instructor, “Conflict Resolution,” Hubert Humphrey Fellows Lecture Series, University of Washington, Evans School of Public Affairs, 2006-2007.
- Presenter, “Mediator Emotions” & “Institutional Interests; Labor and Management,” Federal Mediation & Conciliation Institute, 40-Hour Mediation Training, June, 2005.
- Presenter, “Labor Mediation,” University of Washington School of Law, Alternative Dispute Resolution Student Organization, March, 2004.
- Presenter, “Dealing with Difficult Parties at the Table,” Annual Seattle Federal Executive Board ADR Conference, April, 2004.
- Author, “Writing Durable Agreements,” RESOLVE, Interlocal Conflict Resolution Group Newsletter, September, 2003.
- Presenter, “Thinking Outside the Box: Creative Mediation Strategies,” The Power of Negotiation and Mediation CLE, presented by Washington Trial Lawyers Association Legal Education Seminars, November, 2003.
- Presenter, “Interest-Based Mediation,” King County Bar Association, Dispute Resolution Section CLE, 2003.
- Keynote Presenter, “Convening Mediation,” Federal Executive Board Annual Conference, Portland, Oregon, 2003.
- Keynote Presenter, “Designing Dispute Resolution Systems,” Puget Sound Chapter International Auditors Association, 2003.
- Presenter, “Employment Mediation,” King County Dispute Resolution Center, 2002.
- Author, “Intent Impact Grids,” City of Seattle ADR Program Newsletter, 2002.
- Presenter, “Discursive Meditation in Mediation,” Washington Mediation Association Chapter Meeting, November 2002.
- Presenter, “Designing a Labor Management Mediation Program for the City of Seattle,” Association of Conflict Resolution International Conference, Toronto, CA. 2001.

- Keynote Speaker, “Difficult Conversations,” City of Seattle Administrative Support Conference, June, 2001.
- Author, “Ultimatums: A Mediation Show Stopper,” Bellevue Neighborhood Mediation Program Newsletter, September, 2001.
- Presenter, “Designing Dispute Resolution Systems,” 10th Annual NW Alternative Dispute Resolution Conference, April, 2001.
- Presenter, “Employment Mediation Programs,” Starbucks Corporation, Human Resources Forum, Seattle, WA, 2001.

SIGNIFICANT CONTINUING EDUCATION:

- International Academy of Mediator Conferences, Cambridge, 2013, Paris 2013, Santa Monica, 2014, Chicago, 2014, Banff, 2019, Seattle 2024.
- Attendance at the Legal Educators Colloquium, April 2025, at Cardozo Law School.
- “A Conversation with Ken Feinberg,” Pepperdine School of Law, Straus Institute of Dispute Resolution, November, 2011.
- “Teaching Law Schools ADR Classes,” Conference sponsored by JAMS, Pepperdine School of Law, Straus Institute of Dispute Resolution, June, 2011.
- “Neuro-Collaboration: New Perspectives from the Neurosciences,” Thomas Lewis, M.D. and Pauline Tesler, J.D., Professional Skills Program, Pepperdine School of Law, Straus Institute of Dispute Resolution, June 2010, (24 hours).
- “Transforming Distressed Systems: Tools to Manage Conflict and Resolve Disputes,” Cathy Costantino, J.D., and Sean Nolon, J.D., East Coast Professional Skills Program, Straus Institute of Dispute Resolution, October 2010, (24 hours).
- “Taking it Upstream: Collaboration, Consensus Building and Sustainability—A Green UnConference,” Pepperdine School of Law, Straus Institute of Dispute Resolution, October 2009.
- “Crossroads of Conflict: Advanced Mediation Training,” Kenneth Cloke, Antioch University Center for Continuing Education, 2007.
- “EEOC Training for Mediators,” Sponsored by Seattle EEOC Office, 2005 and 2007.
- “Interest Based Negotiation” Federal Mediation and Conciliation Service, Training Institute, Seattle, WA, 2005, (40 hours.)
- “Multiparty Mediation Skills Training Program,” Federal Mediation and Conciliation Service, Training Institute, November 2002, (24 hours.)

- “Facilitating Multi-Party Dispute Resolution,” Sound Options Group, Bainbridge, WA, 2001 (24 hours.)
- “The Power of Dialogue: Constructive Conversations on Divisive Issues,” Public Conversations Project, Watertown, MASS, held in Bellevue, WA, June, 2001, (24 hours.)
- “Designing Dispute Resolution Systems,” Presented by Stratum Associates Ltd., University of Miami and CADRE (Collaboration in Advanced Dispute Resolution Education), Miami, FL, October, 1999. (24 hours.)

BAR ADMISSIONS:

- Washington State Bar Association.

PROFESSIONAL/COMMUNITY ACCOMPLISHMENTS:

- **Memberships:** Washington State Bar Association, DR Section, American Bar Association Section of Dispute Resolution
- **Certification:** Strategic Leadership Institute Certification Program, Antioch University (5 credit hours) (2008.)
- **Volunteer:** Volunteer Mediator in District Court, Ventura County Dispute Settlement Center (2009), King County Dispute Resolution Center (1999-present), Bellevue Neighborhood Parent Teen Mediation Program (2002-2008).
- **Boards:** President, Board of Directors, Center for Conflict Resolution, 2019-to present

PROFESSIONALS/COMMUNITY Service Activity 2024-2026:**University**

- Author and Project Manager on the Straus Curriculum Committee Proposals that went to the UAC, for online and on-ground MDR and LLM. Author of Certificate Proposal that didn't make it out of the curriculum committee. 2024 and 2025
- Presidential Awards for Missional Excellence Selection Committee, Fall 2025

Community

- Board Member, the Center for Conflict Resolution, 2016- present
- Board Treasurer, the Center for Conflict Resolution June 2018-Dec 2018.
- Board President, the Center for Conflict Resolution, 2019 – present
- Member, Los Angeles Police Department, Professional Advisory Committee. (The PAC is a community-based training advisory think tank for the Los Angeles Police Department.)
- Board of Trustees, Hollywood United Methodist Church 2020-present. President 2024-2025
- Volunteer, Food on Foot, Los Angeles; Volunteer Big Sunday, Los Angeles

- Vice President, Board of Trustees, Hollywood United Methodist Church 2022-202
- Attendance at the Mother's Day Luncheon for the Southern California Mediation Association, May 2025
- Attendance at the Mediation Center of Los Angeles dinner, February 2026